

U.S. Department of Transportation

National Highway Traffic Safety Administration

December 21, 2018

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR

18V-859

Mr. Craig Cox Codes and Compliance Manager Newmar Corporation 355 N Delaware Street Nappanee, IN 46550

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Subject: Insufficiently Tightened Brake Caliper Bolts

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/ESSEX/2018-2019 NEWMAR/LONDON AIRE/2018-2019 NEWMAR/MOUNTAIN AIRE/2018-2019 NEWMAR/VENTANA/2018-2019 NEWMAR/VENTANA LE/2018-2019

Mfr's Report Date: December 4, 2018

NHTSA Campaign Number: 18V-859

Components:

SERVICE BRAKES, AIR:DISC:CALIPER

Potential Number of Units Affected: 308

Problem Description:

Newmar Corporation (Newmar) is recalling certain 2018-2019 Newmar Essex, Ventana LE, Ventana, London Aire and Mountain Aire motorhomes. The brake caliper mounting bolts may have been insufficiently tightened.

Consequence:

Loose brake caliper mounting bolts can reduce brake effectiveness, increasing the risk of a crash.

Remedy:

Newmar will notify owners, and Daimler Trucks North America dealers will inspect and tighten the brake caliper mounting bolts, free of charge. The recall is expected to begin February 2, 2019. Owners may contact Newmar customer service at 1-800-731-8300. Newmar's number for this recall is 18V-703.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

We have received Newmar's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that DTNA will be submitting the required six quarterly recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

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Office of Defects Investigations

Enforcement

