



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 10, 2018

Mr. Garrett Carolus  
Keystone RV Company  
P.O. Box 2000  
Goshen, IN 46527

NEF-150MR  
18V-843

**Subject:** Insufficient Grease on Bearings may cause Failure

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DUTCHMEN/AEROLITE/2019  
DUTCHMEN/ATLAS/2019  
KEYSTONE/BULLET/2019  
KEYSTONE/COUGAR/2019  
KEYSTONE/HIDEOUT/2019  
KEYSTONE/OUTBACK/2019  
KEYSTONE/PASSPORT/2019  
KEYSTONE/SPRINGDALE/2019

**Mfr's Report Date:** November 28, 2018

**NHTSA Campaign Number:** 18V-843

**Components:**

POWER TRAIN:AXLE HUBS

**Potential Number of Units Affected:** 982

**Problem Description:**

Keystone RV Company (Keystone) is recalling certain 2019 Keystone Cougar, Outback, Passport, Springdale, Bullet and Hideout recreational trailers and 2019 Dutchmen Aerolite and Atlas recreational trailers. The inner hub bearings of the axles may not have been sufficiently greased, which can cause the bearings to overheat and fail.

**Consequence:**

If the bearings overheat, the hub may fail, affecting handling and increasing the risk of a crash.

**Remedy:**

Keystone will notify owners, and dealers will inspect and repair the hubs and bearings, as necessary, free of charge. The recall is expected to begin January 20, 2019. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 18-340.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Keystone's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement