



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 7, 2018

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC.
13470 International Parkway
Jacksonville, FL 32218

NEF-150JK
18V-839

Subject: Seat Belts Incorrectly Detected as Unfastened

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/C300/2019
MERCEDES BENZ/C43 AMG/2019
MERCEDES BENZ/E450/2019
MERCEDES BENZ/E53/2019
MERCEDES BENZ/S450/2019
MERCEDES BENZ/S560/2019
MERCEDES BENZ/S63 AMG/2019
MERCEDES BENZ/S65 AMG/2019
MERCEDES-MAYBACH/S560/2019
MERCEDES-MAYBACH/S650/2019

Mfr's Report Date: November 27, 2018

NHTSA Campaign Number: 18V-839

Components:

SEAT BELTS

Potential Number of Units Affected: 5,433

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2019 C300 4Matic Cabriolet, C43 AMG Cabriolet, C300 Cabriolet, C300 Coupe, C300 4Matic Coupe, C43 AMG Coupe, E450 Coupe, E53 AMG Cabriolet, S450, S560, E450 Cabriolet, E450 4Matic Cabriolet, E450 4Matic Coupe, E53 AMG Coupe, S450 4Matic, S560 4Matic, S63 AMG and S65 AMG vehicles and Mercedes-Maybach S650 and S560 4 Matic vehicles. A correctly fastened seatbelt may be inaccurately detected as being unfastened, preventing the seat belt pre-tensioners from activating in the event of a crash.

Consequence:

If the seat belt tensioning does not activate in the event of a crash, it can increase the risk of injury.

Remedy:

MBUSA will notify owners, and dealers will replace the seat belt buckles, free of charge. An interim letter will be mailed beginning January 25, 2019 to notify owners of the issue. A second letter will be mailed once remedy parts are available. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement