



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 6, 2018

Mr. Matt Feinstein
Regulatory Compliance Manager
Ducati North America
448 E. Middlefield Road
Mountain View, CA 94043

NEF-150JK
18V-835

Subject: Gear Shift Knob may Detach

Dear Mr. Feinstein:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUCATI/MONSTER 1200/2017-2019
DUCATI/MONSTER 821/2017-2019
DUCATI/SUPERSPORT/2017-2019

Mfr's Report Date: November 27, 2018

NHTSA Campaign Number: 18V-835

Components:

POWER TRAIN:MANUAL TRANSMISSION

Potential Number of Units Affected: 2,705

Problem Description:

Ducati North America (Ducati) is recalling certain 2017-2019 Ducati Monster 1200, Monster 821, SuperSport and SuperSport S motorcycles. The shift lever may have been incorrectly assembled, possibly resulting in the shift knob detaching from the lever.

Consequence:

If the shift knob detaches, the rider may not be able to shift gears, increasing the risk of a crash.

Remedy:

Ducati will notify owners, and dealers will inspect the gear lever shift knob tightness, and replacing it as necessary, free of charge. The recall is expected to begin January 25, 2019. Owners may contact Ducati customer service at 1-888-391-5446.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement