



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 3, 2018

Mr. Matt Feinstein  
Regulatory Compliance Manager  
Ducati North America  
448 E. Middlefield Road  
Mountain View, CA 94043

NEF-150JK  
18V-834

**Subject:** Oil Cooler Port May Crack Causing an Oil Leak

Dear Mr. Feinstein:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

DUCATI/PANIGALE V4/2018-2019

**Mfr's Report Date:** November 27, 2018

**NHTSA Campaign Number:** 18V-834

**Components:**

ENGINE AND ENGINE COOLING:ENGINE

**Potential Number of Units Affected:** 1,663

**Problem Description:**

Ducati North America (Ducati) is recalling certain 2018-2019 Ducati Panigale V4, V4 S, and V4 SP motorcycles. The oil cooler output port may crack, causing an oil leak.

**Consequence:**

An engine oil leak can increase the risk of a crash.

**Remedy:**

Ducati will notify owners, and dealers will replace the oil cooler, free of charge. The recall is expected to begin January 24, 2019. Owners may contact Ducati customer service at 1-888-391-5446.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement