



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 3, 2018

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
18V-818

Subject: Interim Butyl Tape Repair May Allow Fuel to Leak

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/Q5/2009-2012
AUDI/Q7/2007-2012

Mfr's Report Date: November 19, 2018

NHTSA Campaign Number: 18V-818

Components:

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Potential Number of Units Affected: 5,987

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2007-2012 Audi Q7 and 2009-2012 Audi Q5 vehicles, previously repaired under NHTSA recall 16V-660. These vehicles were previously repaired with an interim repair of installing butyl tape to the fuel pump flange, until replacement remedy parts became available.

Consequence:

The butyl tape may not prevent fuel from leaking. A fuel leak in the presence of an ignition source can increase the risk of a fire.

Remedy:

Volkswagen will notify owners, and dealers will replace the fuel pump flange and install butyl tape, free of charge. The recall is expected to begin December 31, 2018. Owners may contact Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 20BJ.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please identify if/how this filing will affect recall 16V-660.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement