

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 30, 2018

Mr. Timothy Lafon Vice President, Regulatory Affairs Volvo Trucks North America PO Box 26115 Greensboro, NC 27402

Subject: Tire Steel Cords may be Exposed/FMVSS 119

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR

18V-811

#### Makes/Models/Model Years:

VOLVO/VHD/2019 VOLVO/VNL/2019

**Mfr's Report Date:** November 15, 2018

NHTSA Campaign Number: 18V-811

**Components:** 

TIRES

Potential Number of Units Affected: 103

## **Problem Description:**

Volvo Trucks North America (Volvo) is recalling certain 2019 Volvo VNL and VHD trucks, equipped with Bridgestone M854 tires with date codes 2418-2518, Bridgestone M860A tires with date code 2518, and Bridgestone M864 tires with date codes 2318-2418, all of size 425/65R22.5. The sidewall steel body cords may be exposed, possibly causing unexpected, rapid air loss during use. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 119, "New Pneumatic Tires - Other than Passenger Cars."

# **Consequence:**

Rapid tire air loss can increase the risk of a crash.

#### Remedy:

Volvo will notify owners, instructing them to take their vehicles to Bridgestone Tire or Volvo Truck service centers for inspection and replacement, as necessary, free of charge. The recall is expected to begin December 21, 2018. Owners may contact Volvo customer service at 1-800-528-6586. Volvo's number for this recall is RVXX1803.

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations

Enforcement

