



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 30, 2018

Mr. Timothy Lafon  
Vice President, Regulatory Affairs  
Mack Trucks, Inc.  
7900 National Service Rd.  
Greensboro, NC 27409

NEF-150MR  
18V-810

**Subject:** Tire Steel Cords May Become Visible/FMVSS 119

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/GRANITE (GR)/2019  
MACK/LR/2019  
MACK/TERRAPRO (TE)/2019

**Mfr's Report Date:** November 15, 2018

**NHTSA Campaign Number:** 18V-810

**Components:**

TIRES

**Potential Number of Units Affected:** 818

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain 2019 Mack Granite (GR), LR, and TerraPro (TE) trucks, equipped with Bridgestone M854 tires with DOT date codes 2418-2518, Bridgestone M860A tires with DOT date code 2518 or Bridgestone M864 tires with DOT date codes 2318-2418, all of size 425/65R22.5. The sidewall steel body cords may be exposed, possibly causing unexpected, rapid air loss while driving. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 119, "New Pneumatic Tires - Other than Passenger Cars."

**Consequence:**

Rapid tire air loss can increase the risk of a crash.

**Remedy:**

Mack will notify owners, instructing them to take their vehicles to Bridgestone Tire or Mack truck service centers for inspection and replacement, as necessary, free of charge. The recall is expected to begin December 21, 2018. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0412.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement