

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 26, 2018

Mr. Todd Fronckowiak Assistant Director, Global Automotive Safety Compliance Ford Motor Company Fairlane Plaza South, Suite #500 330 Town Center Drive Dearborn, MI 48126-2738 NEF-150JK 18V-802

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Unsecured Park Pawl may cause Unintended Movement

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

FORD/F-250 SD/2019 FORD/F-350 SD/2019 FORD/F-450 SD/2019

**Mfr's Report Date:** November 14, 2018

NHTSA Campaign Number: 18V-802

**Components:** 

POWER TRAIN: AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 4

#### **Problem Description:**

Ford Motor Company (Ford) is recalling certain 2019 Ford F-250 Super Duty, F-350 Super Duty and F-450 Super Duty vehicles. An incorrect transmission case casting may cause the park pawl assembly to not be secured, possibly resulting in unintended vehicle movement.

## **Consequence:**

Unintended vehicle movement can increase the risk of a crash.

# Remedy:

Ford will notify owners and dealers will inspect the transmission case, replacing the transmission as necessary, free of charge. The recall is expected to begin December 3, 2018. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 18S36.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

