



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 16, 2018

Ms. Celina Tyler
Consumer Affairs Manager
Thor Motor Coach
P. O. Box 1486
Elkhart, IN 46515

NEF-150MR
18V-780

Subject: Insufficiently Tightened Brake Caliper Bolts

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/ARIA/2018-2019
THOR MOTOR COACH/VENETIAN/2018-2019

Mfr's Report Date: November 5, 2018

NHTSA Campaign Number: 18V-780

Components:

SERVICE BRAKES, AIR:DISC:CALIPER

Potential Number of Units Affected: 134

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2018-2019 Thor Aria and Venetian motorhomes. The brake caliper mounting bolts may have been insufficiently tightened.

Consequence:

Loose brake caliper mounting bolts can reduce brake effectiveness, increasing the risk of a crash.

Remedy:

TMC will notify owners, and Daimler Trucks North America (DTNA) authorized service facilities will check and tighten the brake caliper mounting bolts, free of charge. The recall is expected to begin January 5, 2019. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000164.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that DTNA will be providing the required recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement