



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 16, 2018

Mr. Cory Hoffman
Senior Manager
Toyota Motor Engineering & Manufacturing
6565 Headquarters Drive
Plano, TX 75024

NEF-150JK
18V-776

Subject: Unexpected Air Bag Deployment or Deactivation

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SCION/XA/2004-2006

Mfr's Report Date: November 1, 2018

NHTSA Campaign Number: 18V-776

Components:

AIR BAGS: AIR BAG CONTROL MODULE

Potential Number of Units Affected: 16,992

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2004-2006 Toyota Scion xA vehicles. The air bag control module for the supplemental restraint system (SRS ECU) may experience an internal short, possibly causing the air bags to unintentionally deploy, or become deactivated.

Consequence:

If the air bags and/or seat belt pretensioners unintentionally deploy, it can increase the risk of a crash. If the air bags and/or seat belt pretensioners are deactivated, it can increase the risk of injury in the event of a crash.

Remedy:

Toyota will notify owners, and dealers will replace the air bag control module, free of charge. The recall is expected to begin December 24, 2018. Owners may contact Toyota customer service at 1-888-270-9371. Toyota's number for this recall is J0W.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).


Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement