



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 14, 2018

Mr. Todd Fronckowiak  
Assistant Director, Global Automotive Safety Compliance  
Ford Motor Company  
Fairlane Plaza South, Suite #500  
330 Town Center Drive  
Dearborn, MI 48126-2738

NEF-150JK  
18V-775

**Subject:** Air Bag may not Fully Inflate during Deployment

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/FUSION/2010  
LINCOLN/MKZ/2010-2012  
MERCURY/MILAN/2010

**Mfr's Report Date:** November 1, 2018

**NHTSA Campaign Number:** 18V-775

**Components:**

AIR BAGS: PASSENGER SIDE FRONTAL

**Potential Number of Units Affected:** 215

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2010 Ford Fusion, Mercury Milan and 2010-2012 Lincoln MKZ vehicles that previously received a replacement passenger air bag under recall 16V-384, 17V-024 or 18V-046. In the event of a crash requiring deployment of the passenger air bag, the bracket that secures the air bag inflator to the module housing may deform, allowing the gas that inflates the air bag to leak out.

**Consequence:**

If the air bag does not inflate as intended, there is an increased risk of injury in the event of a crash.

**Remedy:**

Ford will notify owners, and dealers will replace the passenger air bag module, free of charge. The recall is expected to begin in November 2018. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 18S34.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Ford's draft owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement