

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 15, 2018

Mr. Tim Lafon Vice President Regulatory Affairs Volvo Trucks North America 7900 National Service Rd Greensboro, NC 27357

Subject: Incorrect Plow Light Software//FMVSS 108

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VHD/2004-2019

Mfr's Report Date: October 30, 2018

NHTSA Campaign Number: 18V-766

Components:

EXTERIOR LIGHTING

Potential Number of Units Affected: 2,194

Problem Description:

Volvo Trucks North America (Volvo) is recalling certain 2004-2019 Volvo VHD trucks equipped with snow plow lamp preparation kits. The snow plow headlights can be turned on without other exterior lights, and high beam indicator will not work when the snow plow high beams are on. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

The driver may operate the vehicle with the snow plow headlights on but the marker and tail lamps off, reducing the vehicle's visibility and increasing the risk of a crash.

Remedy:

Volvo will notify owners, and dealers will update the software related to the plow lights, free of charge. The recall is expected to begin December 21, 2018. Owners may contact Volvo customer service at 1-800-528-6586. Volvo's number for this recall is RVXX1804.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR

18V-766

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

