



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 7, 2018

Mr. Joshua Chard
Director, Corporate and Product Safety
Altec Industries Inc.
210 Inverness Center Drive
Birmingham, AL 35242

NEF-150MR
18V-745

Subject: Zone Rating Error may cause Loss of Load Control

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/DIGGER DERRICK/2014-2018

Mfr's Report Date: October 22, 2018

NHTSA Campaign Number: 18V-745

Components:

ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 175

Problem Description:

Altec Industries (Altec) is recalling certain 2014-2018 DHH and DHB Digger Derrick vehicles. The Zone Rating System may not alert the operator that the load being handled exceeds the rated load for the unit's specific position.

Consequence:

Without an alert, there is a greater risk of unit instability or a loss of load control, increasing the risk of injury.

Remedy:

Altec will notify owners and dealers will update the Zone Rating System software, free of charge. The recall is expected to December 12, 2018. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN 700.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement