



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 14, 2018

Ms. Celina Tyler
Consumer Affairs Manager
Thor Motor Coach
P. O. Box 1486
Elkhart, IN 46515

NEF-150MR
18V-741

Subject: LP Hose may Contact Refrigerator Base

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

THOR/CHATEAU/2018-2019
THOR/FOUR WINDS/2018-2019
THOR/FREEDOM ELITE/2018-2019

Mfr's Report Date: October 19, 2018

NHTSA Campaign Number: 18V-741

Components:

EQUIPMENT:RECREATIONAL VEHICLE:LPG LINES AND FITTINGS

Potential Number of Units Affected: 1,384

Problem Description:

Thor Motor Coach (TMC) is recalling certain 2018-2019 Thor Four Winds, Chateau, and Freedom Elite vehicles. The liquid propane (LP) hose may not have adequate space between the floor and the metal plate on the refrigerator, causing damage to the hose and possibly creating a propane leak.

Consequence:

A propane leak can increase the risk of a fire.

Remedy:

TMC will notify owners, and dealers will remove a portion of the refrigerator base plate to provide additional clearance for the LP hose, free of charge. The recall is expected to begin December 11, 2018. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000162.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement