



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 1, 2018

Mr. Joshua Chard  
Director, Corporate and Product Safety  
Altec Industries Inc.  
210 Inverness Center Drive  
Birmingham, AL 35242

NEF-150MR  
18V-706

**Subject:** Step May Separate from Fiberglass Platform

Dear Mr. Chard:

This letter serves to acknowledge Altec Industries Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ALTEC/AERIAL DEVICE/2017-2018  
ALTEC/DIGGER DERRICK/2017-2018

**Mfr's Report Date:** October 9, 2018

**NHTSA Campaign Number:** 18V-706

**Components:**

STRUCTURE

**Potential Number of Units Affected:** 1,795

**Problem Description:**

Altec Industries Inc. (Altec) is recalling certain 2017-2018 Altec LR7, L42A and AT37-G TDA58 aerial devices and DB37, DL/DMB D2/3/4B, and DMB digger derricks, equipped with fiberglass platforms. The step on the outside of the fiberglass platform can break off during normal use.

**Consequence:**

If the step separates from the platform, it can increase the risk of injury.

**Remedy:**

Altec will notify owners, and dealers will inspect the platform step and replace the platform if the step has separated from the platform and add a platform step reinforcing kit, free of charge. The recall is expected to begin December 4, 2018. Owners may contact Altec customer service at 1-877-462-5832. Altec's number for this recall is CSN 695.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please amend the chronology in your filing to include the events that occurred between May 2018 and your filing in October 2018 to explain the five month gap.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement