



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 26, 2018

Mr. Timothy Nalepka
Vice President and General Counsel
Motor Coach Industries
200 E. Oakton Street
Des Plaines, IL 60018

NEF-150MR
18V-692

Subject: Missing Emergency Egress Windows/FMVSS 217

Dear Mr. Nalepka:

This letter serves to acknowledge Motor Coach Industries's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MCI/J4500/2018-2019

Mfr's Report Date: October 3, 2018

NHTSA Campaign Number: 18V-692

Components:

STRUCTURE:BODY:DOOR/WINDOW:EMERGENCY EXIT

Potential Number of Units Affected: 37

Problem Description:

Motor Coach Industries (MCI) is recalling certain 2018-2019 MCI J4500 motorcoaches with the 60 passenger seating option. These vehicles may have an insufficient number of emergency egress windows, inhibiting passenger exit in the event of an emergency. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

In the event of an emergency, an insufficient number of emergency egress windows can lengthen the time that passengers need to exit the vehicle, increasing the risk of injury.

Remedy:

MCI will notify owners, and dealers will replace a non-egress window on each side of the vehicle to an egress window and install the proper emergency exit window labels, free of charge. The recall is expected to begin November 5, 2018. Owners may contact MCI customer service at 1-800-241-2947. MCI's number for this recall is FCP 468.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that MCI may have been aware of this issue more than five business days before filing a report with NHTSA. Specifically, the time difference between changing the coach production design change in August 2018 to the filing with NHTSA in early-October 2018.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement