

U.S. Department of Transportation

National Highway Traffic Safety Administration

October 26, 2018

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street

NEF-150MR
18V-689

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Improperly Heat Treated Front Wheel Studs

Dear Ms. Tobias:

P.O. Box 460 Middlebury, IN 46540

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

JAYCO/PRECEPT/2019 JAYCO/PRECEPT PRESTIGE/2019

Mfr's Report Date: October 2, 2018

NHTSA Campaign Number: 18V-689

**Components:** WHEELS

**Potential Number of Units Affected: 24** 

## **Problem Description:**

Jayco, Inc. (Jayco) is recalling certain 2019 Jayco Precept and Precept Prestige motorhomes built on a Ford chassis and equipped with 22.5 inch front wheels. The front wheel hub assembly may have wheel study that were not properly heat treated.

### **Consequence:**

If a sufficient quantity of wheel studs break on one hub, vehicle handling could be affected, increasing the risk of a crash.

# Remedy:

Ford will notify owners, and Ford dealers will inspect the front wheel hub assemblies and studs, and replace the studs as necessary, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Ford customers service at 1-866-436-7332 or Jayco customer service at 1-800-517-9137.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Your defect information report has the statement "Spartan came on site and performed recall remedy on affected chassis." We believe this to be an error. Please amend your filing if it is inaccurate.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Jayco will not be submitting recall completion rates for this report.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

