



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 25, 2018

Ms. Terri Tobias  
Regulatory Compliance Manager  
Entegra Coach  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NEF-150MR  
18V-687

**Subject:** Vehicle May Move if Parked on a Grade/FMVSS 121

Dear Ms. Tobias:

This letter serves to acknowledge Entegra Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ENTEGR/A/THEM/2019  
ENTEGR/A/SPIRE/2019  
ENTEGR/A/INSIGNIA/2019

**Mfr's Report Date:** October 2, 2018

**NHTSA Campaign Number:** 18V-687

**Components:**

SERVICE BRAKES, AIR

**Potential Number of Units Affected:** 251

**Problem Description:**

Entegra Coach (Entegra) is recalling certain 2019 Entegra Aspire, Anthem and Insignia motorhomes built on a Spartan Motors chassis. The park brake systems may not prevent the vehicles from moving unintentionally if parked on a grade. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 121, "Air Brake Systems."

**Consequence:**

Unintentional vehicle movement can increase the risk of a crash.

**Remedy:**

Spartan will notify owners, and Spartan Service Centers will replace the rear brake chambers, free of charge. The recall is expected to begin in October 2018. Owners may contact Spartan customer service at 1-855-589-9836 or Entegra customer service at 1-800-517-9137.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received Spartan's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

We understand that Spartan will be providing the required recall completion rate reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement