



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 23, 2018

Mr. Greg Gunther  
Department Manager VCA  
Mercedes-Benz USA, LLC.  
13470 International Parkway  
Jacksonville, FL 32218

NEF-150JK  
18V-683

**Subject:** Rear Seat Belt May be Unable to be Latched

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES BENZ/GLC300/2016-2018  
MERCEDES BENZ/GLC350E/2018  
MERCEDES BENZ/GLC43 AMG/2017-2018  
MERCEDES BENZ/GLC63 AMG/2018

**Mfr's Report Date:** October 1, 2018

**NHTSA Campaign Number:** 18V-683

**Components:**

SEAT BELTS: REAR:BUCKLE ASSEMBLY  
STRUCTURE:BODY:ROOF AND PILLARS

**Potential Number of Units Affected:** 4,702

**Problem Description:**

Mercedes-Benz USA, LLC. (MBUSA) is recalling certain 2016-2018 Mercedes-Benz GLC300 and GLC300 4Matic, 2018 GLC350e and GLC63 AMG 4Matic and 2017-2018 GLC43 AMG 4Matic vehicles. The seat belt latch plates (the parts that insert into the buckles) for the outboard rear seats may retract into the interior paneling, preventing the occupants from being able to use the seat belts.

**Consequence:**

If the rear seat passengers cannot fasten their seat belts, they have an increased risk of injury in the event of a crash.

**Remedy:**

MBUSA will notify owners, and dealers will install felt strips between the C-pillar and rear side paneling, free of charge. The recall is expected to begin October 31, 2018. Owners may contact MBUSA customer service at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received MBUSA's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement