



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 19, 2018

Ms. Helen Riehle
Safety Integrity and Recall Manager
BMW of North America, LLC
300 Chestnut Ridge Road
Woodcliff Lake, NJ 07677

NEF-150JK
18V-674

Subject: Incorrect ECU Programming Causing Stall

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BMW/760LI/2013-2015

Mfr's Report Date: October 5, 2018

NHTSA Campaign Number: 18V-674

Components:

ENGINE AND ENGINE COOLING:ENGINE

Potential Number of Units Affected: 3

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2013-2015 BMW 760Li vehicles. The Engine Control Unit (ECU) may have been programmed with incompatible software during a service visit, possibly causing the engine to stall.

Consequence:

An engine stall can increase the risk of a crash.

Remedy:

All affected vehicles have been repaired by programming the ECU with the correct software. Therefore, owner letters will not be sent. Owners may contact BMW customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Since your filing states that all of the affected vehicles have been repaired, please submit one quarterly recall completion rate report stating a 100% completion.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement