



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 9, 2018

Mr. George Paturalski
Sr. Director, Risk Management
Heil Environmental
2030 Hamilton Place Blvd., Suite 200
Chattanooga, TN 37421

NEF-150MR
18V-642

Subject: Oil Tank Brackets may Fail

Dear Mr. Paturalski:

This letter serves to acknowledge Heil Environmental's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HEIL/FRONT END LOADER GARBAGE/2014-2016
HEIL/REAR LOADER GARBAGE TRUCK/2014-2016
HEIL/ROLLOFF BODY/HOIST/2014-2016
HEIL/SIDE LOADER GARBAGE TRUCK/2014-2016

Mfr's Report Date: September 17, 2018

NHTSA Campaign Number: 18V-642

Components:
EQUIPMENT

Potential Number of Units Affected: 5,704

Problem Description:

Heil Environmental (Heil) is recalling certain 2014-2016 Rear Loader, Side Loader, Front End Loader and Rolloff Body/Hoist garbage trucks. The hydraulic oil tank brackets may crack, causing the oil tank to detach from the chassis frame rails and leak hydraulic oil.

Consequence:

Hydraulic oil leaking onto the roadway can increase the risk of a crash.

Remedy:

Heil will notify owners, and dealers will replace both oil tank supporting brackets, free of charge. The recall is expected to begin in October 2018. Owners may contact Heil customer service at 1-866-275-4345. Heil's number for this recall is BRACKET.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Identification of the products/model/vehicle configurations recalled including valid dates of production (49 CFR 573.6 (c)(2)).
- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)).

Please remove the continuation of the Chronology section from the "Comments to NHTSA Staff" section and place it in the "Description of Remedy" section instead.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that Heil may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement