



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 9, 2018

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150MR
18V-640

Subject: Wheelchair Lift may Raise too High

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ELKHART/ECII/2012-2016
GLAVAL BUS/APOLLO/2012-2018
GLAVAL BUS/COMMUTE/2017-2018
GLAVAL BUS/CONCORDE/2012-2018
GLAVAL BUS/CONCORDE II/2017-2018
GLAVAL BUS/ENTOURAGE/2012-2018
GLAVAL BUS/LEGACY/2013-2018
GLAVAL BUS/PRIMETIME/2013-2018
GLAVAL BUS/SPORT/2012-2018
GLAVAL BUS/TITAN/2012-2018
GLAVAL BUS/TITAN II/2013-2018
GLAVAL BUS/UNIVERSAL/2012-2018
STARCRAFT BUS/ALLSTAR/2012-2018
STARCRAFT BUS/ALLSTAR XL MVP/2015-2016
STARCRAFT BUS/PRODIGY/2014-2016
STARCRAFT BUS/QUEST/2014, 2017
STARCRAFT BUS/SENATOR II/2016
STARCRAFT BUS/STARLITE/2012-2018
STARCRAFT BUS/STARQUEST/2014

Mfr's Report Date: September 18, 2018

NHTSA Campaign Number: 18V-640

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 1,525

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2012-2016 Elkhart Coach ECII, Glaval Apollo and Sport buses, 2017-2018

Glaval Commute buses, 2012-2018 Glaval Entourage, Titan and Universal, StarCraft Bus Allstar and Starlite buses, 2013-2018 Glaval Legacy, Primetime and Titan II buses, 2015-2016 Allstar XL MVP buses, 2014-2016 StarCraft Prodigy buses, 2014 StarCraft Quest and Starquest buses, 2017 StarCraft Quest buses and 2016 StarCraft Senator II buses. These vehicles are equipped with certain Ricon S-Series and K-Series Titanium Wheel chair Lifts that have a wheelchair lift positioning input cam that may fail while the lift is in use, allowing the platform to travel higher than the vehicle's floor height.

Consequence:

If the wheelchair lift platform stops above the vehicle floor, the wheelchair user can tip inwards toward the vehicle when exiting the lift, increasing their risk of injury.

Remedy:

Forest River will notify owners, and Ricon dealers will replace the wheelchair lift positioning input cam, free of charge. The recall is expected to begin in October 2018. Owners may contact Ricon customer service at 1-800-322-2884. Forest River's number for this recall is 51-0852.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Forest River's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement