



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 25, 2018

Mr. Stephen Worrall
Bentley Motors, Inc.
2200 Ferdinand Porsche Drive
Herndon, VA 02116

NEF-150JK
18V-632

Subject: Obstruction of View When in Reverse/FMVSS 111

Dear Mr. Worrall:

This letter serves to acknowledge Bentley Motors, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
BENTLEY/MULSANNE/2018

Mfr's Report Date: September 14, 2018

NHTSA Campaign Number: 18V-632

Components:
BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

Potential Number of Units Affected: 10

Problem Description:

Bentley Motors, Inc. (Bentley) is recalling certain 2018 Bentley Mulsanne vehicles. When reverse gear has been selected, the rearview camera display may be obstructed or may not be fully visible within two seconds. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rearview Mirrors."

Consequence:

If the full camera view is obstructed or delayed and the driver does not check their surroundings before backing up, there may be an increased risk of a crash.

Remedy:

Bentley will notify owners, and dealers will reprogram the software in the infotainment system, free of charge. The recall is expected to begin in late September 2018. Owners may contact Bentley customer service at 1-800-777-6923. Bentley's number for this recall is RE 18/11.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Bentley's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement