



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 27, 2018

Mr. George D'Amato
Quality Manager
Coach and Equipment Mfg Corp.
130 Horizon Park Drive
Penn Yan, NY 14527

NEF-150MR
18V-611

Subject: Wheelchair Lift may Raise too High

Dear Mr. D'Amato:

This letter serves to acknowledge Coach and Equipment Mfg Corp.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COACH AND EQUIPMENT/CONDOR LT/2013-2014
COACH AND EQUIPMENT/METRO LITE/2013-2017
COACH AND EQUIPMENT/PEGASUS/2015
COACH AND EQUIPMENT/PHOENIX/2013-2017

Mfr's Report Date: September 11, 2018

NHTSA Campaign Number: 18V-611

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 121

Problem Description:

Coach and Equipment Mfg Corp. (Coach and Equipment) is recalling certain 2013-2014 Coach and Equipment Condor LT, 2013-2017 Phoenix and Metro Lite and 2015 Pegasus transit buses, equipped with Ricon S-Series and K-Series Titanium Wheelchair Lifts. The wheelchair lift positioning input cam may fail while the lift is in use, allowing the platform to travel higher than the vehicle floor height.

Consequence:

If the wheelchair lift platform stops above the vehicle floor, the wheelchair user can tip inwards toward the vehicle when exiting the lift, increasing their risk of injury.

Remedy:

Coach and Equipment has notified owners, and Ricon servicing dealers will replace the input cam, free of charge. The recall began September 27, 2018. Owners may contact Coach and Equipment customer service at 1-800-724-8464 or Ricon customer service at 1-800-322-2884 or by emailing the Ricon at Admin18E044@wabtec.com.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please update your recall filing to include the percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Please identify whether your company will be providing these reports or if your company has verified that Ricon will be providing them.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement