



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 1, 2018

Mr. Greg Gunther  
Department Manager VCA  
Mercedes-Benz USA, LLC.  
13470 International Parkway  
Jacksonville, FL 32218

NEF-150JK  
18V-610

**Subject:** Incorrect Color of Turn Signal Lights/FMVSS 108

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERCEDES BENZ/GLC300/2018  
MERCEDES BENZ/GLC350E/2018  
MERCEDES BENZ/GLC43 AMG/2018

**Mfr's Report Date:** September 11, 2018

**NHTSA Campaign Number:** 18V-610

**Components:**

EXTERIOR LIGHTING:TURN SIGNAL

**Potential Number of Units Affected:** 4,702

**Problem Description:**

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2018 GLC300 4MATIC Coupe, GLC300, GLC300 4MATIC, GLC350e 4MATIC, GLC43 AMG 4MATIC Coupe, and GLC43 AMG 4MATIC vehicles equipped with LED headlights. The front turn signals may have an incorrect color of pink or violet. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

Turn signals that are the wrong color may not be as easily recognized by other drivers, increasing the risk of a crash.

**Remedy:**

MBUSA will notify owners, and dealers will inspect the color of the turn signal, replacing the LED module as necessary, free of charge. The recall is expected to begin November 9, 2018. Owners may contact MBUSA customer service at 1-800-367-6372.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

All filings with NHTSA need to identify a safety risk as either an increased risk of crash, injury or fire. Please amend your filing to describe such a safety risk.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that MBUSA was aware of the noncompliance as much as six months prior to filing with NHTSA.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement