



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 13, 2018

Mr. Todd Fronckowiak
Assistant Director, Global Automotive Safety Compliance
Ford Motor Company
Fairlane Plaza South, Suite #500
330 Town Center Drive
Dearborn, MI 48126-2738

NEF-150JK
18V-592

Subject: Charge Cord May Overheat Causing Fire

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/C-MAX/2013-2015
FORD/FOCUS ELECTRIC/2012-2015
FORD/FUSION HYBRID/2013-2015

Mfr's Report Date: September 10, 2018

NHTSA Campaign Number: 18V-592

Components:

EQUIPMENT:ELECTRICAL

Potential Number of Units Affected: 49,197

Problem Description:

Ford Motor Company (Ford) is recalling certain 120V Convenience charge cords that were supplied with and sold for use with 2013-2015 Ford C-Max Energi and Fusion Energi vehicles and 2012-2015 Ford Focus Electric vehicles. Cords with part numbers FM58-10B706-AA, FM58-10B706-AB, FM58-10B706-AC, FM58-10B706-AD, FM58-10B706-AE and FM58-10B706-AF were manufactured without thermistors, and during vehicle charging, increased resistance in the house's outlet or wiring can cause the cord to overheat and melt.

Consequence:

An overheated cord can increase the risk of a fire.

Remedy:

Ford will notify owners, and dealers will replace the current cord with a new 120V convenience cord with a thermistor, free of charge. The recall is expected to begin September 17, 2018. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 18S24.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement