



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 21, 2018

Ms. Ginger Markus
Warranty Coordinator
Collins Bus Corporation
415 West 6th Street
South Hutchinson, KS 57505

NEF-150MR
18V-584

Subject: Wheelchair Lift may Raise too High

Dear Ms. Markus:

This letter serves to acknowledge Collins Bus Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

COLLINS/SCHOOL BUS/2012-2018

Mfr's Report Date: September 4, 2018

NHTSA Campaign Number: 18V-584

Components:

EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 59

Problem Description:

Collins Bus Corporation (Collins Bus) is recalling certain 2012-2018 School Buses, equipped with Ricon S-Series and K-Series Titanium Wheelchair Lifts. The wheelchair lift positioning input cam may fail while the lift is in use, allowing the platform to travel higher than the vehicle floor height.

Consequence:

If the wheelchair lift platform stops above the vehicle floor, the wheelchair user can tip inwards toward the vehicle when exiting the lift, increasing their risk of injury.

Remedy:

Collins Bus will notify owners and Ricon dealers will replace the injection molded cam with an aluminum machined cam, free of charge. The recall is expected to begin October 25, 2018. Owners may contact Collins Bus customer service at 1-800-533-1850 extension 424 or Ricon Customer Service at 1-800-322-2884.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Your company must supply the estimates date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate. (49 CFR 573.6 (c)(8)(ii)).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please identify whether Collins Bus or Ricon will be submitting the required recall completion rate quarterly reports.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement