

U.S. Department of Transportation

# National Highway Traffic Safety Administration

September 21, 2018

Ms. Celina Tyler Thor Motor Coach P. O. Box 1486 Elkhart, IN 46515 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR 18V-572

**Subject:** Short in 12V Circuit may cause Fire

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

THOR/OUTLAW/2018-2019

Mfr's Report Date: August 29, 2018

NHTSA Campaign Number: 18V-572

### **Components:**

**ELECTRICAL SYSTEM** 

**Potential Number of Units Affected:** 138

## **Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2018-2019 Outlaw motorhomes, model 29J. The 12V wiring for the coach may have been improperly wired to the battery instead of wired through a circuit breaker.

### **Consequence:**

In the event of an electrical short circuit, the unprotected circuit can increase the risk of a fire.

### Remedy:

TMC will notify owners, and dealers will correct the circuit's wiring, free of charge. The recall is expected to begin October 29, 2018. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000160.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your compan! s notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division

Office of Defects Investigations

Enforcement

