



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 18, 2018

Ms. Terri Tobias
Regulatory Compliance Manager
Jayco, Inc.
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150MR
18V-564

Subject: Liquid may Leak into Power Window Switch

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
JAYCO/REDHAWK/2015-2017

Mfr's Report Date: August 27, 2018

NHTSA Campaign Number: 18V-564

Components:
VISIBILITY:POWER WINDOW DEVICES AND CONTROLS

Potential Number of Units Affected: 170

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2015-2017 Jayco Redhawk motorhomes built on Chevrolet Van chassis. Liquid may leak into the driver's power window switch and cause corrosion, resulting in high electrical resistance.

Consequence:

High electrical resistance can increase the risk of a fire.

Remedy:

GM will notify owners, and GM dealers will replace the driver side door window switch, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Jayco customer service at 1-800-517-9137, Chevrolet customer service at 1-800-222-1020 or GMC customer service at 1-800-462-8782.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement