

September 10, 2018

Mr. Jason Guidi Manager, Warranty, Regulatory & Compliance Volvo Car USA LLC 417000 Technical & Regulatory 1 Volvo Driver, Building B Rockleigh, NJ 07647

Subject: Brake Pedal may be Loose

Dear Mr. Guidi:

This letter serves to acknowledge Volvo Car USA LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: VOLVO/XC40/2019

Mfr's Report Date: August 22, 2018

NHTSA Campaign Number: 18V-554

Components: SERVICE BRAKES, HYDRAULIC:PEDALS AND LINKAGES

Potential Number of Units Affected: 71

Problem Description:

Volvo Car USA LLC (Volvo) is recalling certain 2019 Volvo XC40 vehicles. The brake pedals may not have been correctly riveted, allowing the pedal to move out of position, possibly reducing braking performance.

Consequence:

Reduced braking performance can increase the risk of a crash.

Remedy:

Volvo has notified owners advising them to stop driving their vehicle. Cars will be inspected on-site or towed to dealers and the brake pedals will be replaced as necessary, free of charge. Volvo began contacting their owners on August 23, 2018. Owners may contact Volvo customer service at 1-800-458-1552. Volvo's number for this recall is R59899.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150JK 18V-554

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

