



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 6, 2018

Mr. Todd Fronckowiak  
Assistant Director, Global Automotive Safety Compliance  
Ford Motor Company  
Fairlane Plaza South, Suite #500  
330 Town Center Drive  
Dearborn, MI 48126-2738

NEF-150JK  
18V-548

**Subject:** Alternator and Starter Cables may be Loose

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/EDGE/2018  
FORD/FLEX/2019  
LINCOLN/MKT/2019  
LINCOLN/MKX/2018

**Mfr's Report Date:** August 20, 2018

**NHTSA Campaign Number:** 18V-548

**Components:**

ELECTRICAL SYSTEM:ALTERNATOR/GENERATOR/REGULATOR  
ELECTRICAL SYSTEM:STARTER ASSEMBLY

**Potential Number of Units Affected:** 87

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2018 Ford Edge, Lincoln MKX, 2019 Ford Flex, and Lincoln MKT vehicles. The power supply cables at the starter and the alternator may not have been properly secured, possibly resulting in an electrical arc.

**Consequence:**

An electrical arc can increase the risk of a fire.

**Remedy:**

Ford will notify owners, and dealers will inspect the alternator and starter motor power supply cables to verify that they are properly secured, correcting them as necessary, free of charge. The recall is expected to begin September 17, 2018. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 18S25.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

A description of how the products to be recalled differ from similar products that are not included in the recall (49 CFR 573.6 (c)(2)).

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement