

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 27, 2018

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC.
13470 International Parkway

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Insufficient Coating on Rear Brake Caliper Pistons

Dear Mr. Gunther:

Jacksonville, FL 32218

This letter serves to acknowledge Mercedes-Benz USA, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/GLE350/2018 MERCEDES BENZ/GLE43/2018 MERCEDES BENZ/GLE63/2018 MERCEDES BENZ/GLE63S/2018 MERCEDES BENZ/GLS450/2018 MERCEDES BENZ/GLS550/2018 MERCEDES BENZ/GLS63/2018

Mfr's Report Date: August 16, 2018

NHTSA Campaign Number: 18V-539

Components:

SERVICE BRAKES, HYDRAULIC

Potential Number of Units Affected: 9,044

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2018 Mercedes-Benz GLE350 4Matic, GLE350, GLS450 4Matic, GLS550 4matic, GLE43 AMG 4Matic, GLE63 AMG 4Matic, GLE63S AMG 4Matic, and GLS63 AMG 4Matic vehicles. The rear brake caliper pistons on these vehicles may not have been correctly coated, causing gas to become temporarily released into the rear brake hydraulic circuit, reducing braking performance.

Consequence:

Reduced braking performance can increase the risk of a crash.

Remedy:

MBUSA will notify owners, and dealers will bleed the rear axle brake system, free of charge. The recall is expected to begin in early September 2018. Owners may contact MBUSA customer service at 1-800-367-6372.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

