U.S. Department of Transportation National Highway Traffic Safety Administration

September 6, 2018

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326

Subject: A/C Drain Tube Causing Air Bag Malfunction

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: VOLKSWAGEN/ATLAS/2018

Mfr's Report Date: August 20, 2018

NHTSA Campaign Number: 18V-537

Components: AIR BAGS: AIR BAG CONTROL MODULE

Potential Number of Units Affected: 9,685

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2018 Volkswagen Atlas vehicles. During production, the air conditioning system drain tube may have been twisted, causing water to drain into the air bag control module.

Consequence:

The wet air bag control module may result in an unintentional deployment of the air bags, increasing the risk of injury or crash.

Remedy:

Volkswagen will notify owners, and dealers will inspect the air conditioning drain tube, and if it is twisted, the drain tube and air bag control module will be replaced, free of charge. Some of the affected vehicles have had their drain tube previously replaced but did not receive a new air bag control module; the airbag control module will be replaced in these vehicles. The recall is expected to begin October 14, 2018. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 87F9.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150SS 18V-537

We have received Volkswagen's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (201) 366-7401, or by email at sarah.shiver@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

