



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 27, 2018

Mr. Jason Guidi
Manager, Warranty, Regulatory & Compliance
Volvo Car USA LLC
417000 Technical & Regulatory
1 Volvo Driver, Building B
Rockleigh, NJ 07647

NEF-150JK
18V-535

Subject: Missing Rear Seat back Lock Strikers

Dear Mr. Guidi:

This letter serves to acknowledge Volvo Car USA LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/XC40/2019

Mfr's Report Date: August 15, 2018

NHTSA Campaign Number: 18V-535

Components:

SEATS:MID/REAR ASSEMBLY

Potential Number of Units Affected: 25

Problem Description:

Volvo Cars USA LLC (Volvo) is recalling certain 2019 Volvo XC40 vehicles. The rear seats may not have rear seat back lock strikers, allowing the seat back to move forward during certain hard braking conditions or a crash.

Consequence:

If the seat back moves forward during hard braking or in a crash, it can increase the risk of injury.

Remedy:

Volvo will notify owners, and dealers will inspect the vehicles and install the seat back lock strikers if they are missing, free of charge. The recall is expected to begin October 15, 2018. Owners may contact Volvo customer service at 1-800-458-1552. Volvo's number for this recall is R89898.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement