

# U.S. Department of Transportation

# National Highway Traffic Safety Administration

September 5, 2018

1200 New Jersey Avenue SE Washington, DC 20590

Mr. Chris Deakins Manager Erwin Hymer Group North America, Inc. 100 Shirley Avenue Kitchener Ontario Canada N2B 2E1 NEF-150MR 18V-528

**Subject:** Seat Installation may have Damaged Fuel Tank

Dear Mr. Deakins:

This letter serves to acknowledge Erwin Hymer Group North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

ROADTREK/E-TREK/2017-2018 ROADTREK/RS ADVENTUROUS/2017-2018

Mfr's Report Date: August 13, 2018

NHTSA Campaign Number: 18V-528

### **Components:**

FUEL SYSTEM, DIESEL:STORAGE:TANK ASSEMBLY

**Potential Number of Units Affected:** 33

#### **Problem Description:**

Erwin Hymer Group North America, Inc. (Erwin Hymer) is recalling certain 2017-2018 Roadtrek RS Adventurous XL, E-trek XL, RS Adventurous, and E-trek motorhomes equipped with a driver's side second row captain seat option. The diesel fuel tank may have been damaged while installing the second row seat pedestal.

## **Consequence:**

A damaged fuel tank may leak fuel, increasing the risk of a fire.

## Remedy:

Erwin Hymer will notify owners, and Mercedes dealers will inspect the diesel fuel tank, replacing it as necessary, free of charge. The recall is expected to begin in September 2018. Owners may contact Erwin Hymer customer service at 1-800-663-0066. Erwin Hymer's number for this recall is 2018-0010.

# **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Erwin Hymer's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

