

September 4, 2018

Mr. Jim Olson Product and Safety Engineer Terex South Dakota, Inc. 500 Oakwood Road Watertown, SD 57201

Subject: Undersized Weld at Auger Coupler

Dear Mr. Olson:

This letter serves to acknowledge Terex South Dakota, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

TEREX/C4000/2015-2018 TEREX/C5000/2015-2018 TEREX/C6000/2015-2018 TEREX/GENERAL 80/2015-2018

Mfr's Report Date: August 7, 2018

NHTSA Campaign Number: 18V-520

**Components:** EQUIPMENT

### Potential Number of Units Affected: 101

### **Problem Description:**

Terex south Dakota, Inc. (Terex) is recalling certain 2015-2018 Terex C4000, C5000, C6000, and General digger derricks. The welds between the coupler and hex shaft may be undersized, causing them to fail and the auger to fall unexpectedly.

### **Consequence:**

If the auger falls, it can increase the risk of injury to the user or bystanders.

### **Remedy:**

Terex will notify owners, and dealers will either repair the weld or replace the affected component, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Terex customer service at 1-605-882-4000. Terex's number for this recall is SN665.

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 18V-520

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

