

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 31, 2018

Mr. Craig Cox Codes and Compliance Manager Newmar Corporation 355 N Delaware Street Nappanee, IN 46550

**Subject:** Entry Door may Open Unexpectedly

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

NEWMAR/DUTCH STAR/2018-2019 NEWMAR/ESSEX/2018-2019 NEWMAR/KING AIRE/2018-2019 NEWMAR/LONDON AIRE/2018-2019 NEWMAR/MOUNTAIN AIRE/2018-2019 NEWMAR/NEW AIRE/2018-2019 NEWMAR/VENTANA/2018-2019 NEWMAR/VENTANA LE/2018-2019

Mfr's Report Date: August 6, 2018

NHTSA Campaign Number: 18V-518

**Components:** 

**EQUIPMENT:RECREATIONAL VEHICLE** 

**Potential Number of Units Affected:** 239

## **Problem Description:**

Newmar Corporation (Newmar) is recalling certain 2018-2019 Newmar Ventana LE, Mountain Aire, Essex, Ventana, Dutch Star, New Aire, London Aire and King Aire motorhomes. The affected vehicles have entry doors that have latch rods that may be improperly adjusted, allowing the door to open during transit.

# **Consequence:**

If the door opens during transit, it can increase the risk of injury or a crash.

# Remedy:

Newmar will notify owners, and dealers will readjust the door latch rod, free of charge. The recall is expected to begin October 5, 2018. Owners may contact Newmar customer service at 1-800-731-8300.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR

18V-518

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Newmar's proposed owner notification letter and have approved it for distribution.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

