

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 20, 2018

Mr. David Partin Consumer Affairs Heartland Recreational Vehicles, LLC 1001 All Pro Drive Elkhart, IN 46514

Subject: Incorrect Load Range Tires Installed

Dear Mr. Partin:

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR

18V-510

## Makes/Models/Model Years:

HEARTLAND/SUNDANCE XLT TT/2018

Mfr's Report Date: July 31, 2018

NHTSA Campaign Number: 18V-510

**Components:** 

**TIRES** 

**Potential Number of Units Affected:** 12

## **Problem Description:**

Heartland Recreational Vehicles, LLC (Heartland) is recalling certain 2018 Heartland Sundance XLT TT recreational trailers. These vehicles may have been incorrectly equipped with Load Range C tires instead of Load Range D tires.

# **Consequence:**

Overloading the tires may result in tire failure, increasing the risk of a crash.

#### Remedy

Heartland will notify owners, and dealers will replace the tires with ones of the correct load rating, free of charge. The recall is expected to begin September 21, 2018. Owners may contact Heartland customer service at 1-877-262-8032. Heartland's number for this recall is 99.01.39.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Heartland's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

