



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 29, 2018

Ms. Celina Tyler  
Thor Motor Coach  
P. O. Box 1486  
Elkhart, IN 46515

NEF-150MR  
18V-507

**Subject:** Caliper Mounting Bolts Insufficiently Tightened

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR/ARIA/2017-2018

THOR MOTOR COACH/VENETIAN/2017-2019

**Mfr's Report Date:** August 2, 2018

**NHTSA Campaign Number:** 18V-507

**Components:**

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

**Potential Number of Units Affected:** 175

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2017-2018 Thor Aria motorhomes and 2017-2019 Thor Venetian motorhomes. The brake caliper mounting bolts on these vehicles may be insufficiently tightened, allowing the bolts to loosen.

**Consequence:**

If the brake caliper mounting bolts loosen, braking performance may be reduced, increasing the risk of a crash.

**Remedy:**

TMC will notify owners, and authorized Daimler Trucks service centers will inspect the caliper mounting bolts and tighten them to the proper specification, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000159.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement