



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 17, 2018

Mr. Michael Scott
Daimler Vans USA, LLC
303 Perimeter Center North
Atlanta, GA 30346

NEF-150MR
18V-497

Subject: Driveshaft Bolts may Loosen

Dear Mr. Scott:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/METRIS/2017-2018

Mfr's Report Date: July 29, 2018

NHTSA Campaign Number: 18V-497

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 6

Problem Description:

Daimler Vans USA, LLC (DVUSA) is recalling certain 2017-2018 Mercedes-Benz Metris vehicles. The drive shaft securing bolts may loosen at the automatic transmission flange.

Consequence:

If the bolts loosen and fall out, the driveshaft may separate causing a loss of drive, thereby increasing the risk of a crash.

Remedy:

DVUSA will notify owners, and dealers will replace the transmission flange, securing bolts, and clean the shaft seal, free of charge. The recall is expected to begin September 28, 2018. Owners may contact DVUSA customer service at 1-877-762-8267.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement