



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 10, 2018

Mr. Arthur De La Rosa  
Director, Regulatory Compliance  
Karma Automotive LLC  
9950 Jeronimo Road  
Irvine, CA 92618

NEF-150JK  
18V-488

**Subject:** Incorrect Driver Side Exterior Rearview Mirror

Dear Mr. De La Rosa:

This letter serves to acknowledge Karma Automotive LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KARMA/REVERO/2018

**Mfr's Report Date:** July 23, 2018

**NHTSA Campaign Number:** 18V-488

**Components:**

VISIBILITY:REARVIEW MIRRORS/DEVICES:EXTERIOR

**Potential Number of Units Affected:** 50

**Problem Description:**

Karma Automotive LLC (Karma) is recalling certain 2018 Karma Revero vehicles. The driver's side exterior rearview mirrors may be made with convex, not flat glass. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rearview Mirrors."

**Consequence:**

When using the incorrect rearview mirrors, the driver may fail to realize how close a vehicle or object actually is, increasing the risk of a crash.

**Remedy:**

Karma has notified owners, and dealers will inspect the driver side exterior rearview mirror, replacing it as necessary, free of charge. The recall began August 1, 2018. Owners may contact Karma customer service at 1-855-288-6109. Karma's number for this recall is RC-18-78-01.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement