

U.S. Department of Transportation

# National Highway Traffic Safety Administration

July 19, 2018

Ms. Celina Tyler Thor Motor Coach P. O. Box 1486 Elkhart, IN 46515 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR 18V-415

**Subject:** Water may Enter the Trailer Tow Module

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

THOR/COMPASS/2016-2018 THOR/GEMINI/2016-2018

Mfr's Report Date: June 19, 2018

NHTSA Campaign Number: 18V-415

# **Components:**

ELECTRICAL SYSTEM:WIRING

**Potential Number of Units Affected:** 158

## **Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2016-2018 Thor Gemini and Compass recreational vehicles built on a Ford chassis and equipped with a trailer tow module. Water can enter the tow modules and corrode the wiring causing issues such as rapidly flashing turn signals, loss of instrument panel display, an electrical short and possibly the deployment of seatbelt pretensioner.

#### **Consequence:**

An electrical short can increase the risk of a fire. Turn signal, instrument cluster or seatbelt pretensioner problems can increase the risk of a crash.

## Remedy:

Ford has notified owners, and Ford dealers will add a drainage hole in the driver's door stepwell and incorporate a fuse into the vehicle's wiring harness, free of charge. The recall began on June 19, 2018. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000154.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

We understand that Ford will be submitting the required quarterly recall completion rate reports as part of their filing under recall 17V-668.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

