



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 28, 2018

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
18V-406

Subject: Driver's Frontal Air Bag Inflator May Explode

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/EUROVAN/2003
VOLKSWAGEN/GOLF/2003
VOLKSWAGEN/JETTA/2003
VOLKSWAGEN/PASSAT/2003

Mfr's Report Date: June 13, 2018

NHTSA Campaign Number: 18V-406

Components:

AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE

Potential Number of Units Affected: 2,564

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2003 Volkswagen Passat sedan, Jetta, Jetta wagon, Golf, EuroVan, EuroVan Camper Van and EuroVan Chassis vehicles. Upon deployment of the driver's frontal air bag, excessive internal pressure may cause the inflator to explode.

Consequence:

In the event of a crash necessitating deployment of the driver's frontal air bag, the inflator could explode with metal fragments striking the driver or other occupants resulting in serious injury or death.

Remedy:

Volkswagen will notify owners, and dealers will replace the driver's frontal air bag inflator, free of charge. The recall is expected to begin August 12, 2018. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 69X3.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement