



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 9, 2018

Mr. Todd Fronckowiak
Assistant Director, Global Automotive Safety Compliance
Ford Motor Company
Fairlane Plaza South, Suite #500
330 Town Center Drive
Dearborn, MI 48126-2738

NEF-150JK
18V-390

Subject: Torque Converter Connection may Fail

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/EDGE/2017-2018
LINCOLN/MKZ/2017

Mfr's Report Date: June 11, 2018

NHTSA Campaign Number: 18V-390

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION:TORQUE CONVERTER

Potential Number of Units Affected: 25

Problem Description:

Ford Motor Company (Ford) is recalling certain 2017-2018 Ford Edge and 2017 Lincoln MKZ vehicles. On vehicles with 2.0L gas engines and six-speed automatic transmissions, the torque converter weld studs may have been inadequately welded.

Consequence:

If the torque converter weld studs fail, the torque converter will not be connected to the engine flexplate and the vehicle will lose the ability to move, increasing the risk of a crash.

Remedy:

Ford will notify owners, and dealers will replace the torque converters, free of charge. The recall is expected to begin in July 2018. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 17S16 (S2). Note: This recall is an expansion of recall 17V-427.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement