

U.S. Department of Transportation

National Highway Traffic Safety Administration

July 11, 2018

Mr. Nathan Knight Porsche Cars North America, Inc. One Porsche Drive Atlanta, GA 30354 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK 18V-388

Subject: Rear Axle Anti-Roll Bar Connecting Link may Detach

Dear Mr. Knight:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

PORSCHE/PANAMERA 4S/2017-2018 PORSCHE/PANAMERA 4S EXECUTIVE/2018 PORSCHE/PANAMERA 4S SPORT TURISMO/2018 PORSCHE/PANAMERA TURBO/2017-2018 PORSCHE/PANAMERA TURBO EXECUTIVE/2017-2018 PORSCHE/PANAMERA TURBO S E-HYBRID/2018 PORSCHE/PANAMERA TURBO SPORT TURI/2018

Mfr's Report Date: June 13, 2018

NHTSA Campaign Number: 18V-388

**Components:** 

SUSPENSION: REAR

**Potential Number of Units Affected:** 715

# **Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2017-2018 Panamera 4S, Panamera Turbo and Panamera Turbo Executive and 2018 Panamera Turbo S E-Hybrid, Panamera Turbo S E-Hybrid Executive, Panamera 4S Sport Turismo, Panamera Turbo S E-Hybrid Sport Turismo, and Panamera 4S Executive vehicles. The connecting links may detach from the rear-axle anti-roll bar potentially damaging the surrounding suspension parts and affecting the vehicle's handling.

### **Consequence:**

An unexpected change to the vehicle's handling can increase the risk of a crash.

### Remedy:

Porsche will notify owners, and dealers will replace the connecting links for the anti-roll bar, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AJ06.



#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

