



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 6, 2018

Ms. Celina Tyler  
Thor Motor Coach  
P. O. Box 1486  
Elkhart, IN 46515

NEF-150MR  
18V-385

**Subject:** Insufficient U-Bolt Torque Causing Axle Separation

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR/CHATEAU/2019  
THOR/FOUR WINDS/2019  
THOR/FREEDOM ELITE/2019  
THOR/MAJESTIC/2019  
THOR/OUTLAW/2019  
THOR/QUANTUM/2019  
THOR/VEGAS/2019

**Mfr's Report Date:** June 8, 2018

**NHTSA Campaign Number:** 18V-385

**Components:**

SUSPENSION:REAR:SPRINGS:LEAF SPRING ASSEMBLY:U-BOLT, LEAF SPRING TO AXLE

**Potential Number of Units Affected:** 691

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2019 Thor Four Winds, Chateau, Freedom Elite, Majestic, Outlaw, Quantum and Vegas motorhomes built on modified Ford E-450 chassis. The U-bolts on the rear axle that hold the leaf spring and rear axle together may have been insufficiently tightened.

**Consequence:**

The loose U-bolts may further loosen or break allowing the axle to separate and cause a loss of control, increasing the risk of a crash.

**Remedy:**

TMC has notified owners, and dealers will tighten U-bolts to the proper torque, free of charge. The recall began on June 22, 2018. Owners may contact TMC customer service at 1-877-855-2867. TMC's number for this recall is RC000156.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement