



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 29, 2018

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NEF-150SS  
18V-369

**Subject:** Insufficient Coating on Brake Caliper Pistons

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUDI/Q5/2018  
AUDI/SQ5/2018  
VOLKSWAGEN/ATLAS/2018  
VOLKSWAGEN/BEETLE/2018  
VOLKSWAGEN/BEETLE CONVERTIBLE/2018  
VOLKSWAGEN/GOLF/2018  
VOLKSWAGEN/GOLF SPORTWAGEN/2018  
VOLKSWAGEN/GTI/2018  
VOLKSWAGEN/PASSAT/2018

**Mfr's Report Date:** June 1, 2018

**NHTSA Campaign Number:** 18V-369

**Components:**

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

**Potential Number of Units Affected:** 10,206

**Problem Description:**

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2018 Volkswagen Atlas, Passat, Beetle, Beetle Convertible, Golf, Golf SportWagen and GTI and Audi Q5 and SQ5 vehicles. The brake caliper pistons on these vehicles may have insufficient coating, potentially reducing the brake performance.

**Consequence:**

A reduction of braking performance can increase the risk of a crash.

**Remedy:**

Volkswagen and Audi will notify their owners. Audi dealers will bleed the rear brakes. Volkswagen dealers will inspect the brake system and as necessary, bleed the front brakes (Atlas models only) or bleed the rear brakes (all other Volkswagen models). Note: Owners are advised not to drive their vehicles until the brake system has been checked. The recall is expected to begin before July 31, 2018.

Owners may contact Volkswagen customer service at 1-800-893-5298 and Audi customer service at 1-800-253-2834. Volkswagen's numbers for this recall are 47N8, 47N9, and 47N6.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Volkswagen's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement