



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 12, 2018

Ms. Liz Jones  
Tiffin Motorhomes, Inc.  
105 2nd Street NW  
Red Bay, AL 35582

NEF-150MR  
18V-341

**Subject:** Entry Door May open While Moving

Dear Ms. Jones:

This letter serves to acknowledge Tiffin Motorhomes, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TIFFIN/ALLEGRO OPEN ROAD/2018-2019  
TIFFIN/ALLEGRO RED/2018-2019  
TIFFIN/BREEZE/2018-2019  
TIFFIN/BUS/2018-2019  
TIFFIN/PHAETON/2018-2019  
TIFFIN/ZEPHYR/2018-2019

**Mfr's Report Date:** May 25, 2018

**NHTSA Campaign Number:** 18V-341

**Components:**

STRUCTURE:BODY:DOOR

**Potential Number of Units Affected:** 1,223

**Problem Description:**

Tiffin Motorhomes, Inc. (Tiffin) is recalling certain 2018-2019 Tiffin Allegro RED, Allegro Open Road, Breeze, Bus, Phaeton, and Zephyr motorhomes. The entry door on these vehicles may have been improperly assembled, allowing the door to open while the vehicle is moving.

**Consequence:**

If the door comes open while the motorhome is moving, there is an increased risk of injury to the motorhome occupants.

**Remedy:**

Tiffin will notify owners, and dealers will adjust the door lock mechanism, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Tiffin customer service at 1-256-356-8661. Tiffin's number for this recall is TIF-110.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Tiffin's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement