



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 8, 2018

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
18V-329

Subject: Modifications to Vehicles Made them Noncompliant

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/CC/2012-2016
VOLKSWAGEN/E-GOLF/2015
VOLKSWAGEN/EOS/2012-2016
VOLKSWAGEN/GOLF/2011-2016
VOLKSWAGEN/GTI/2011-2013
VOLKSWAGEN/PASSAT/2012
VOLKSWAGEN/TIGUAN/2012-2015
VOLKSWAGEN/TOUAREG/2011-2015

Mfr's Report Date: May 16, 2018

NHTSA Campaign Number: 18V-329

Components:

UNKNOWN OR OTHER

Potential Number of Units Affected: 252

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2012-2016 Eos, 2012 Passat, 2012-2016 CC, 2015 e-Golf, 2011-2015 Touareg, 2012-2015 Tiguan, and 2011-2016 Golf and 2011-2013 GTI vehicles. Modifications made while the vehicles were in an internal evaluation period may cause the affected vehicles to not comply with all of the applicable regulatory requirements.

Consequence:

If the vehicles do not meet all regulatory requirements, there could be an increased risk of a crash, fire, or injury.

Remedy:

Volkswagen will notify owners, and dealers will repair the vehicles to make them fully compliant or Volkswagen will repurchase

them if necessary, free of charge. The recall is expected to begin July 13, 2018. Owners may contact Volkswagen customer service at 1-800-893-5298.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement